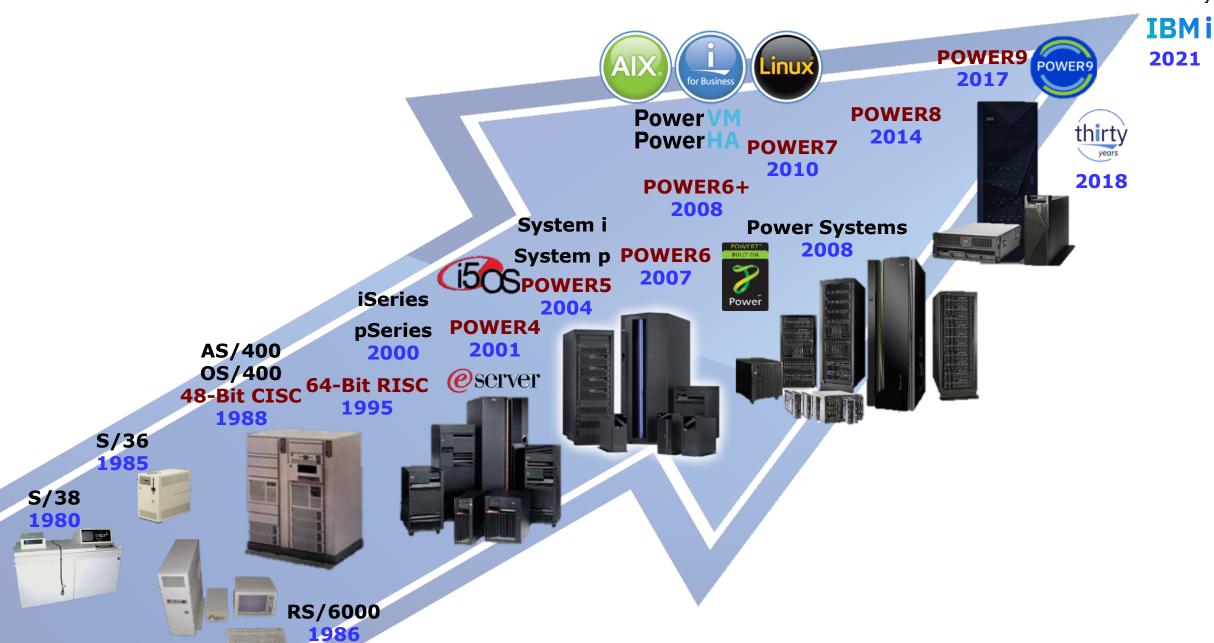
IBM i Anywhere, IBM i Everywhere
Strategy, Roadmap & Innovation

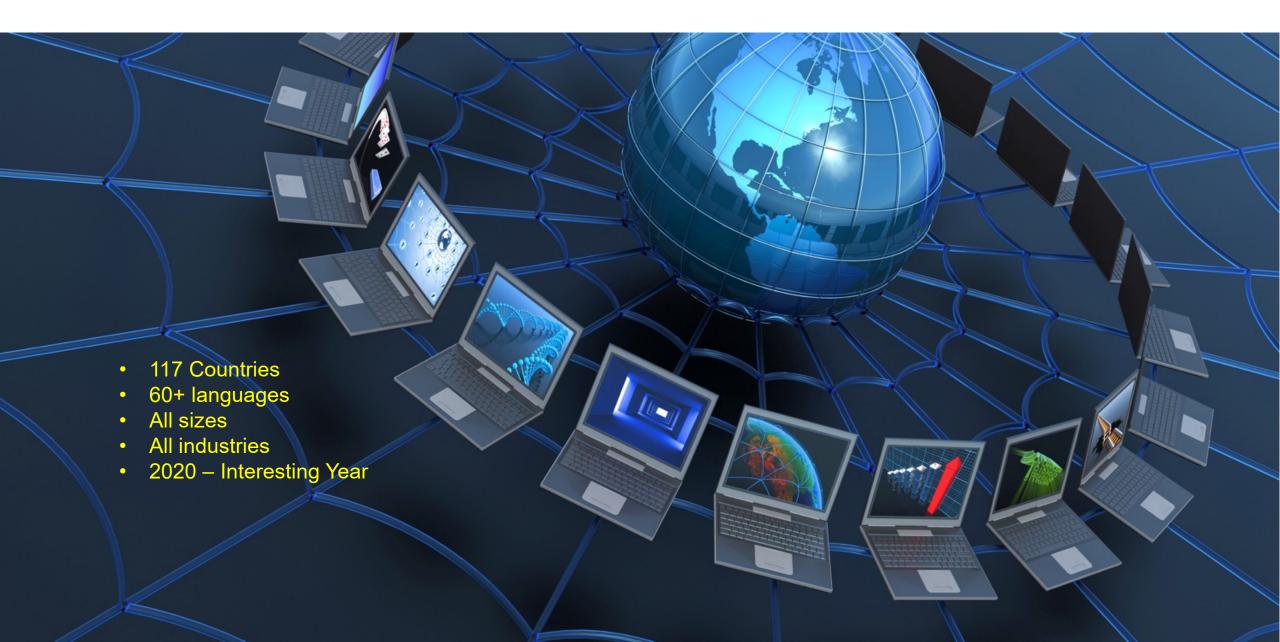
Steve Will – IBM i Chief Architect

IBM i Anywhere
IBM i Everywhere



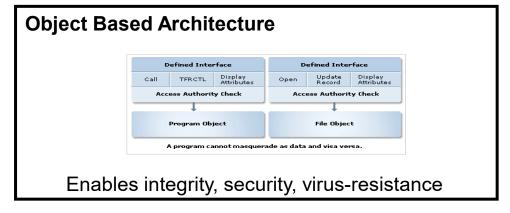


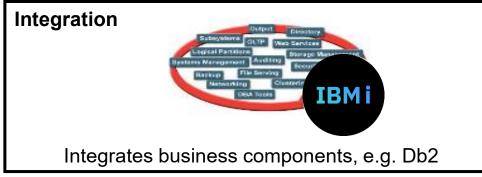
IBM i Business Today

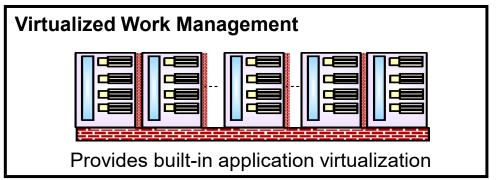


IBM i Architecture: A System Designed for Business











Db2 for i – Let the Database do the Work

IBM i Anywhere **IBM i** Everywhere

Some of the key enhancements built into Db2 for i in recent years

- Row & Column Access Control (RCAC)
- Field Level Encryption & Masking
- XML & JSON
- Analytics functions
- Query Supervisor built into Query Optimizer
- Authority Collection
- Db2 Mirror

The IBM i Db2 "Datacentric" Strategy

Power Solutions

- Enable clients to exploit latest POWER technology
- Enable clients to transform their solutions with new value
 - Analytics, Mobile, Internet of Things, Cognitive, Machine Learning and Al
- Enable Solution Developers to modernize around services & hybrid cloud



Open Platform for Choice

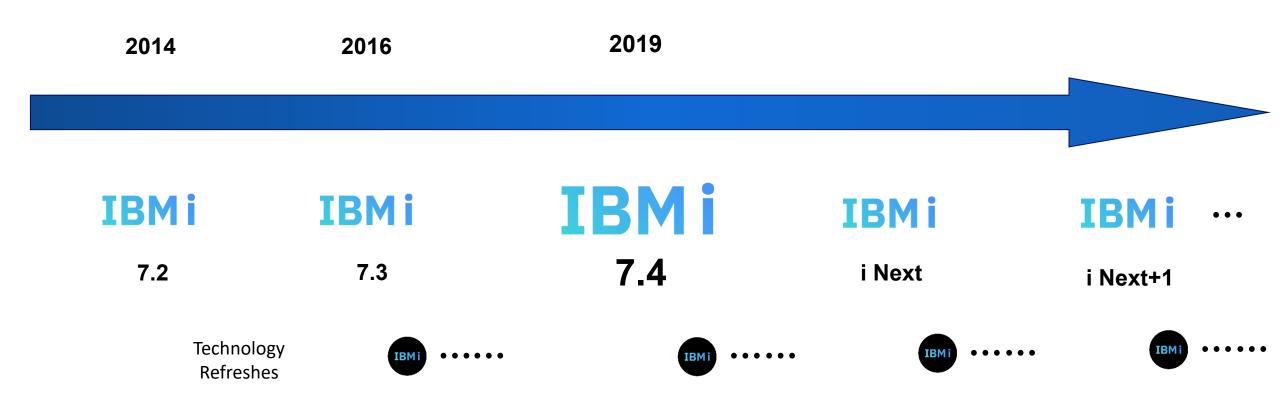
- Grow IBM i solutions options including open source languages & applications
- Provide flexible options for Cloud (inside or outside Data Center)
 - Dynamic Capacity, Power Virtual Server, etc
- Entice new talent with popular open languages and tools

peri python R

The Integrated Promise of IBM i

- Deliver a simple, high value platform for business applications
- Provide exceptional security and resiliency for critical business data
- Enable small staffs to do big things by investing in "ease of use" and automation

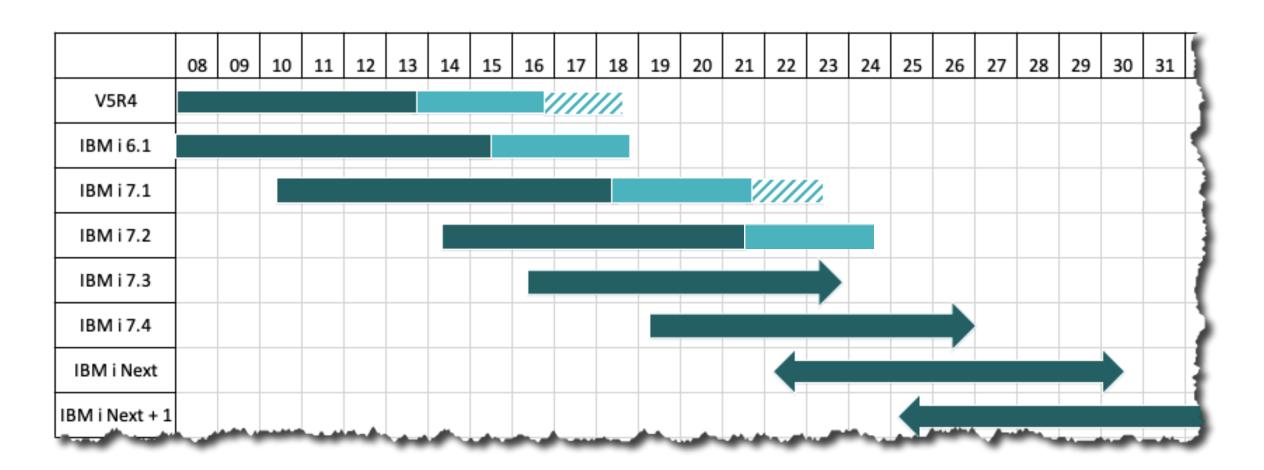




^{**} All statements regarding IBM's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

^{**} Arrows indicate "ongoing status" and do not imply any specific dates.

IBM i Support Roadmap



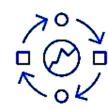
^{**} All statements regarding IBM's future direction and intent are subject to change or withdrawal without notice and represent goals and objectives only.

^{**} Arrows indicate "ongoing status" and do not imply any specific dates.

^{**} Service extensions of older Operating System releases are dependent on specific hardware support availability

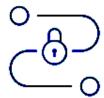
IBM i 7.4 Cornerstones – Delivering on Strategy

The latest IBM i features



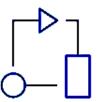
Availability

- IBM Db2 mirror provides continuous availability
- · Near zero downtime
- Get work done 24 hours a day, 7 days a week, 365 days a year



Security

- Enhanced security features implement latest industry standard practices
- Protect critical business applications and data
- New auditing capability at the Object level



Open Source

- Industry standard Open Source environments
- Port more applications to IBM i
- Easily integrate with IoT, AI and Watson

IBM i Strategy – Choices & Open

Goal: Code what needs to be coded

Integrate what needs to be integrated

<u>Traditional Languages & Environments</u>











IBM WebSphere® Liberty

Open Source Language Runtimes













<u>Tools</u>







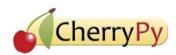








Open Frameworks













Many client stories with Traditional + Open



"The ability to run the latest **open source software** alongside unmodified code from the 1980s is surely unheard of on any other platform, and this **offers huge value** to our business in terms of **reducing** both **ongoing risk** and **costs in IT**."

https://www.ibm.com/case-studies/cras-systems-open-source



"The fact that the platform supports open source solutions means that we can leverage the very best technology and benefit from the support and development of the open source community while avoiding inhibitive licensing costs."

https://www.ibm.com/case-studies/fibrocit-systems-furniture-design

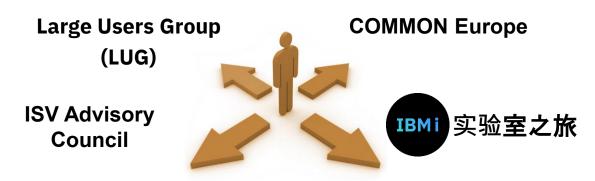


"We can develop in C, PHP, Java – there's now a full range of open source software on the platform that meshes seamlessly with the core technologies that we've been running for decades."

https://cms.ibm.com/case-studies/kube-pak-systems-gardening-wholesale

Client Input is Key to IBM i – Driving Value and Satisfaction

COMMON



ISV Interlocked Development

RFEs

Customer Briefings & Planning Sessions

Face-to-Face and Virtual Rochester and Montpellier



IBM i NPS = 81

IBM i clients are passionate about the platform, and one reason is their ability to help guide its future.

WHO?

Users

System Management





Database Engineer





http://ibm.biz/IBMi ACS

WHAT?



IFS
Spool
Run SQL Scripts
Create Excel Spreadsheets
Schemas
Console

Gone...

IBM i Access for Windows (5733XE1) End of Life – April 2019



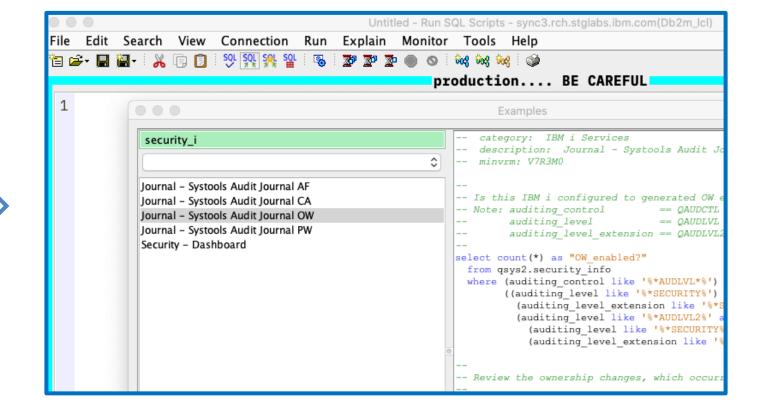
IBM i Access Client Solutions (ACS)



ACS 1.1.8.7 – Now Available!

Enhancements to:

- Run SQL Scripts
- Printer Output
- Insert from Examples
 - And more...



ACS 1.1.8.7 details:

https://www.ibm.com/support/pages/ibm-i-access-acs-updates

IBM i – What Analysts Say

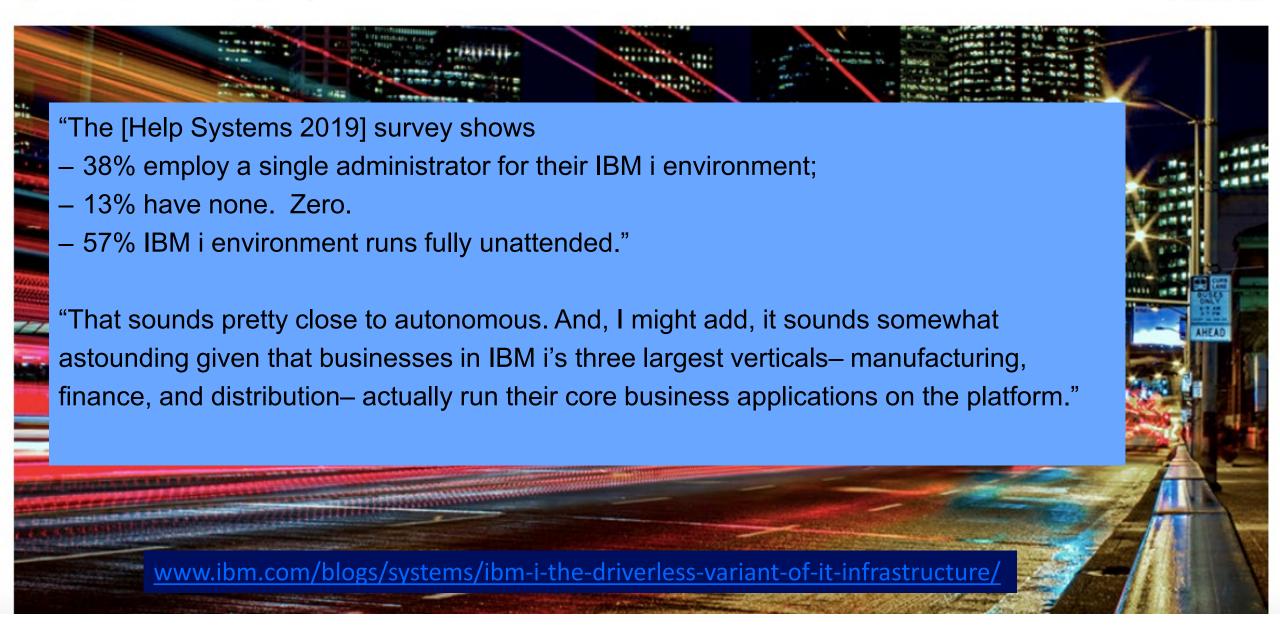
IBM i Anywhere
IBM i Everywhere



IBM i – The driverless variant of IT infrastructure

By Peter Rutten | 4 minute read | August 13, 2019





IDC Report – "The Value of Staying Current"



IBM's Commitment to IBM i

IBM i Anywhere
IBM i Everywhere



IBM i Strategy Whitepaper

Reviews industry directions
Reflects the strategy of IBM i in specific roadmaps
such as

- Strategy
- Partners
- Cloud
- Cognitive Computing
- Application Modernization
- Database

https://www.ibm.com/it-infrastructure/us-en/resources/power/i-strategy-roadmap/



Power Systems

IBM i strategy and roadmap

An executive guide to IBM's strategy and roadmap fits integrated operating environment for Power Systems

Download the full report

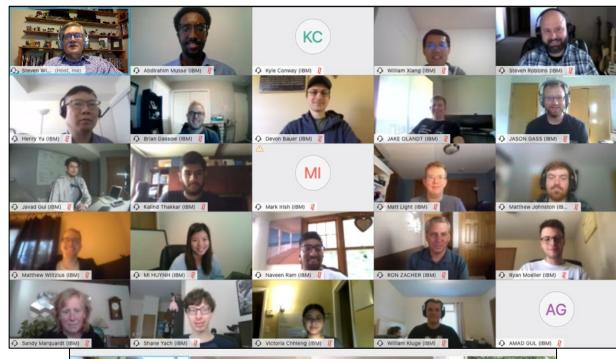
×

→ Download the IBM i Strategy White Paper

Fresh Faces in IBM i Development

2018 2020















headline

Content

- ABP
- IBM i / M3 2015 and now
- IBM tools work smarter
- Journal caching
- RCAC
- Performance tips (not presented, but for information)

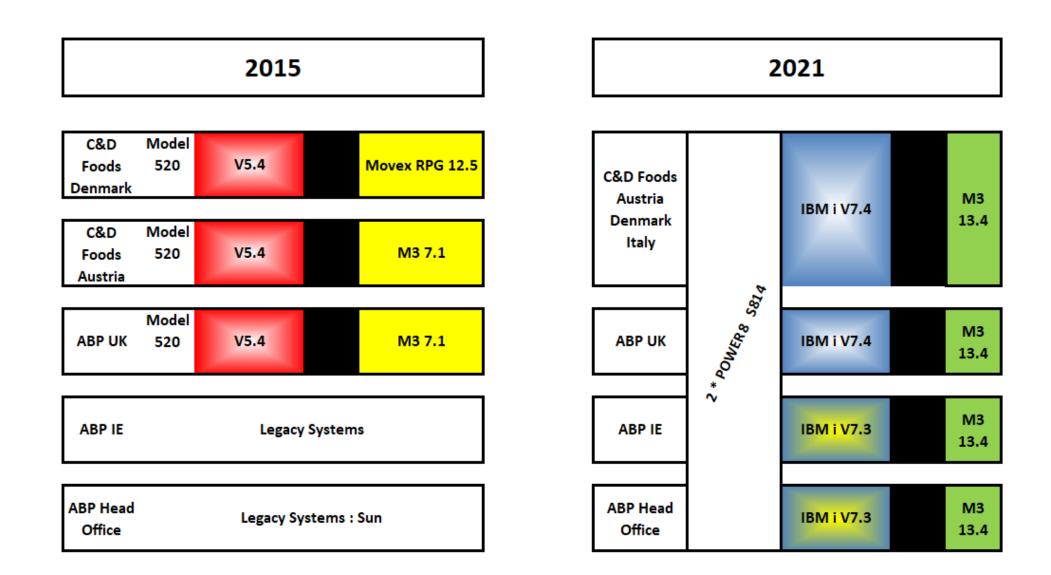


Group Structure





IBM i & M3 – 2015 vs Now





IBM Tools that help me

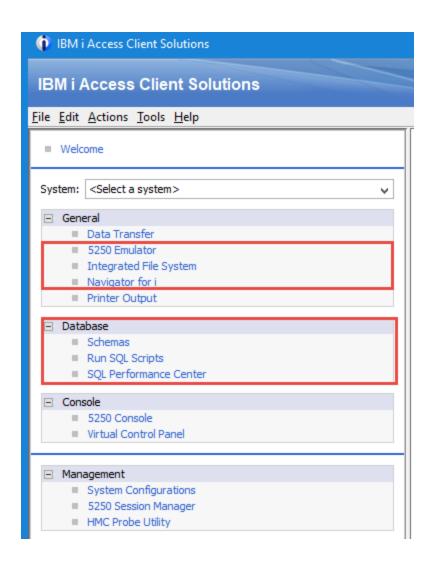


ACS

- Fast
- Efficient
- Powerful tools
- Work smarter



IBM Tools that help me : ACS

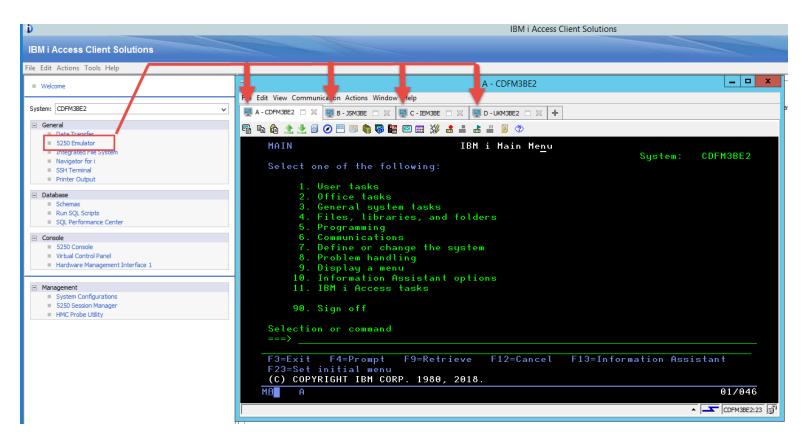


ACS

- Still can't let go of 5250
- IFS really fast navigation
- Navigator essential for performance work
- Database tools
 - Schemas design/manage
 - SQL Scripts examples
 - SQL Performance
 Make it go faster.



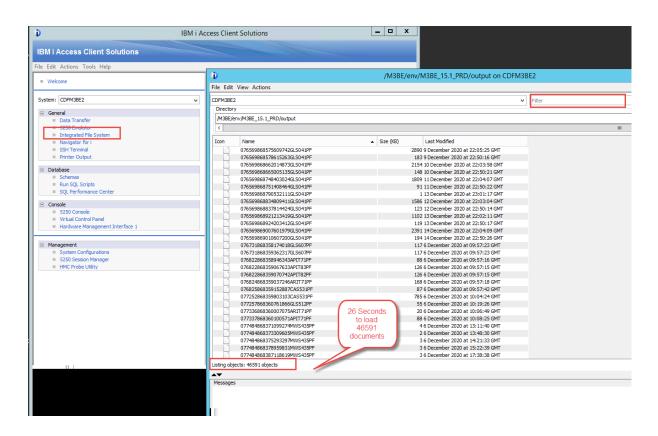
IBM Tools that help me: ACS



- Tabs for multiple 5250 sessions single or multiple systems
- Immediate access to data tools using the taskbar



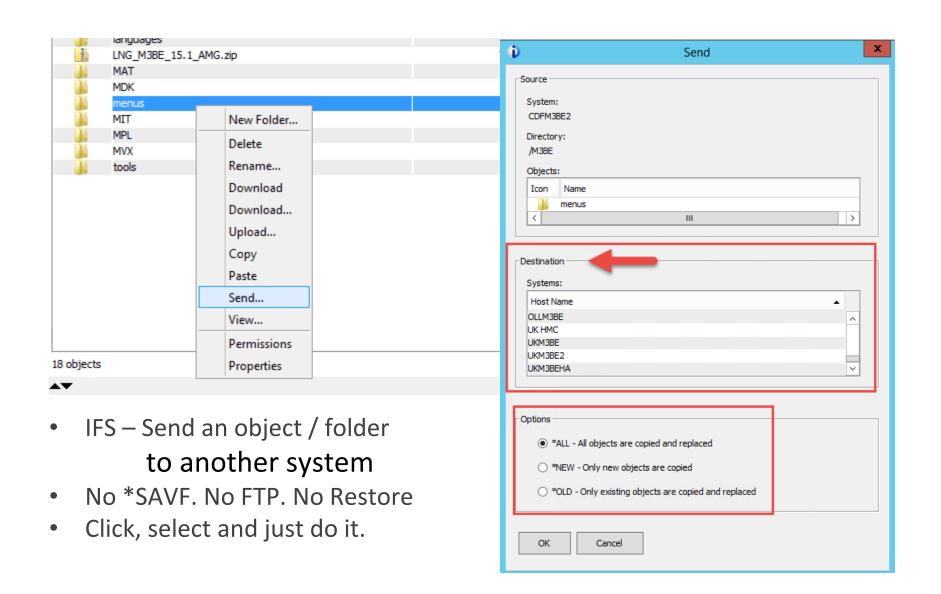
IBM Tools that help me: ACS



- IFS Navigation very much faster here it loaded 1791/second
- If you have (estimate) >800,000 documents in the target folder, you need to change the heap size when you launch ACS.

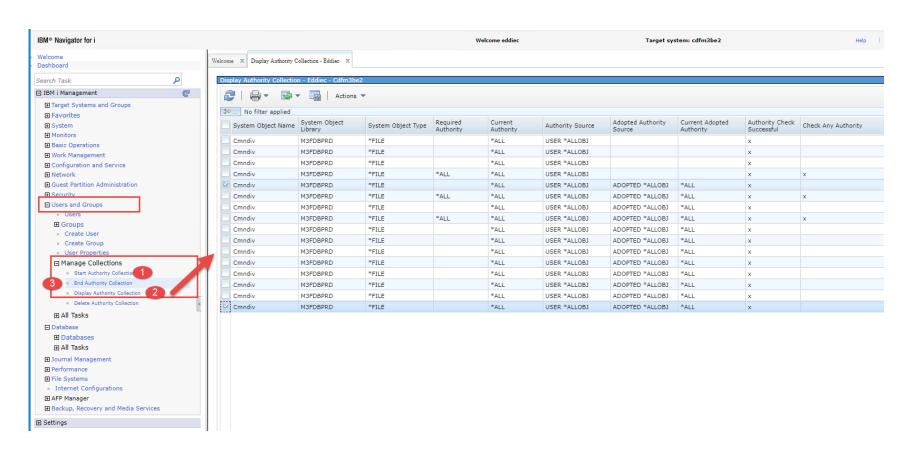


IBM Tools that help me : ACS





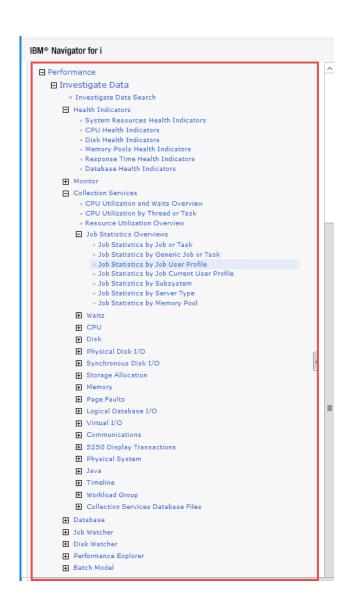
IBM Tools that help me: Navigator



- Navigator -> Authority collection Introduced in V7R3 and extended in V7R4. Determine where a user obtained rights to access an object
- It also shows what rights the user needed to perform the task (also use SQL)



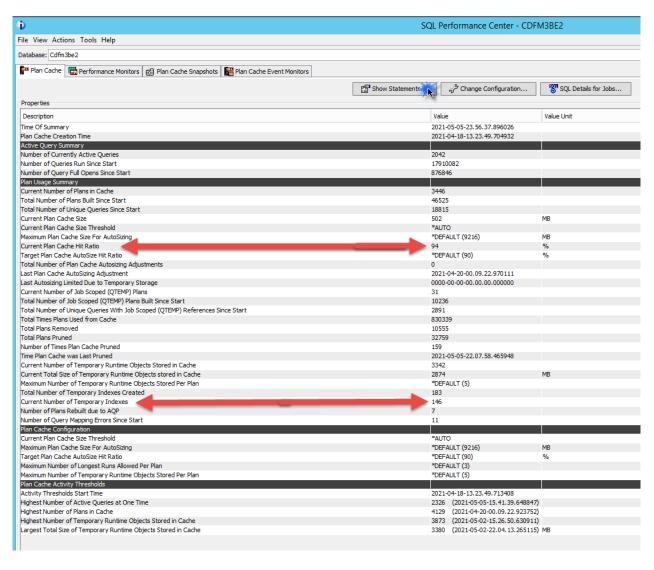
IBM Tools that help me: Navigator



- Performance investigation
- Vast number of ways to investigate and obtain information.
- Understand what is normal for your system
- Too big a topic to cover now.



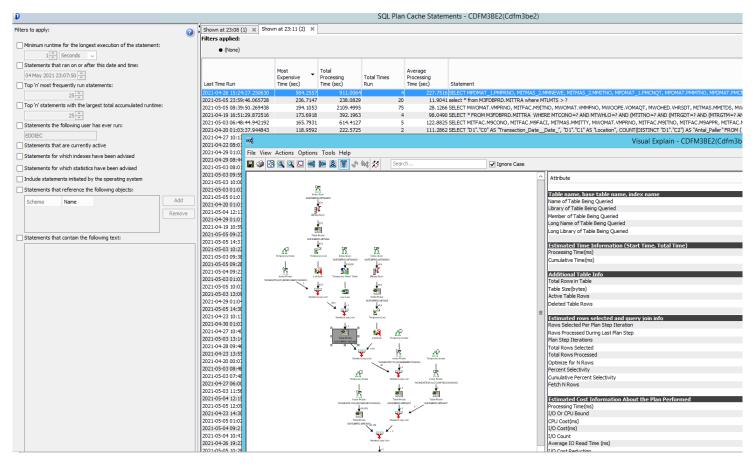
IBM Tools that help me: Database



- SQL Performance
 Center
- Provides overview
- Show statements [button]



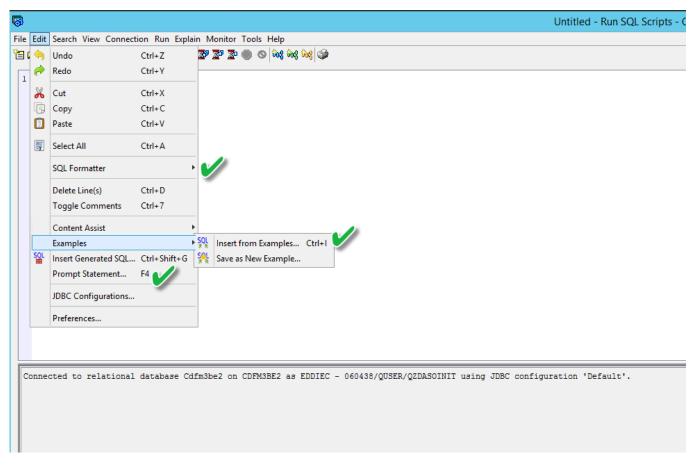
IBM Tools that help me: Database



SQL Performance – Statements provide a drill down to "Visual explain" Makes spotting poorly written queries with incomplete or bad joins.



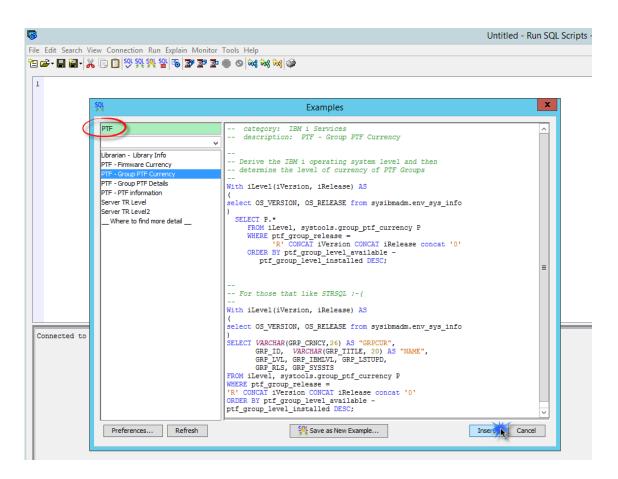
IBM Tools that help me: SQL Scripts



SQL scripts – already excellent – ongoing enhancements.



IBM Tools that help me: SQL Scripts



From the "Insert from examples, add a search term (PTF) Click [Insert] and run the example code.



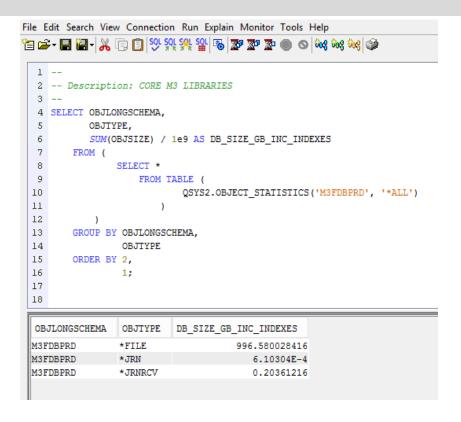
IBM Tools that help me: SQL Scripts

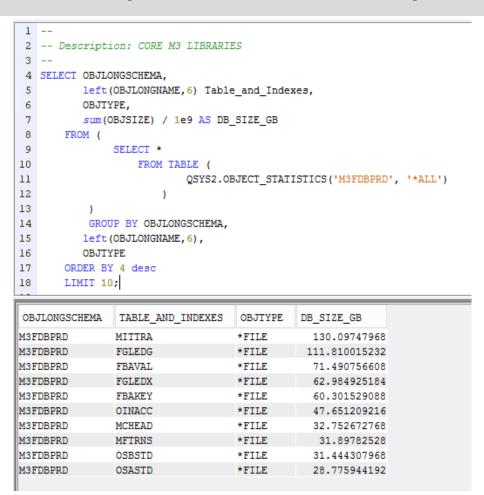
GRPCUR	GRP_ID	NAME	GRP_LVL	GRP_IBMLVL	GRP_LSTUPD	GRP_RLS	GRP_SYSSTS
UPDATE AVAILABLE	SF99740	Current Cumulative P	20303	21091	04/15/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99739	SF99739 740 Group Hi	41	49	05/04/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99738	SF99738 740 Group Se	16	19	04/20/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99662	SF99662 740 IBM HTTP	9	11	04/21/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99663	SF99663 740 Performa	5	7	03/24/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99664	SF99664 740 Backup R	18	20	04/21/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99665	SF99665 740 Java	8	10	03/23/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99704	SF99704 740 DB2 for	10	12	03/15/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99652	SF99652 740 Content	3	4	04/19/2021	R740	RELATED GROUP
UPDATE AVAILABLE	SF99661	SF99661 740 WebSpher	4	5	02/12/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99666	SF99666 740 High Ava	5	6	04/09/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99668	SF99668 740 IBM Db2	8	9	01/29/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99737	SF99737 740 Technolo	3	4	04/15/2021	R740	INSTALLED
UPDATE AVAILABLE	SF99741	SF99741 740 All PTF	7	8	03/19/2021	R740	INSTALLED
-	SF99653	SF99653 740 Db2 Web	9	9	06/22/2020	R740	RELATED GROUP
INSTALLED LEVEL IS CURRENT	SF99667	SF99667 740 740 TCP/	2	2	12/29/2020	R740	INSTALLED
INSTALLED LEVEL IS CURRENT	SF99675	SF99675 740 Hardware	2	2	01/16/2020	R740	INSTALLED

A list of PTF's required and metadata
This system is scheduled for PTF update on 15th May 2021.



IBM Tools that help me: SQL Scripts



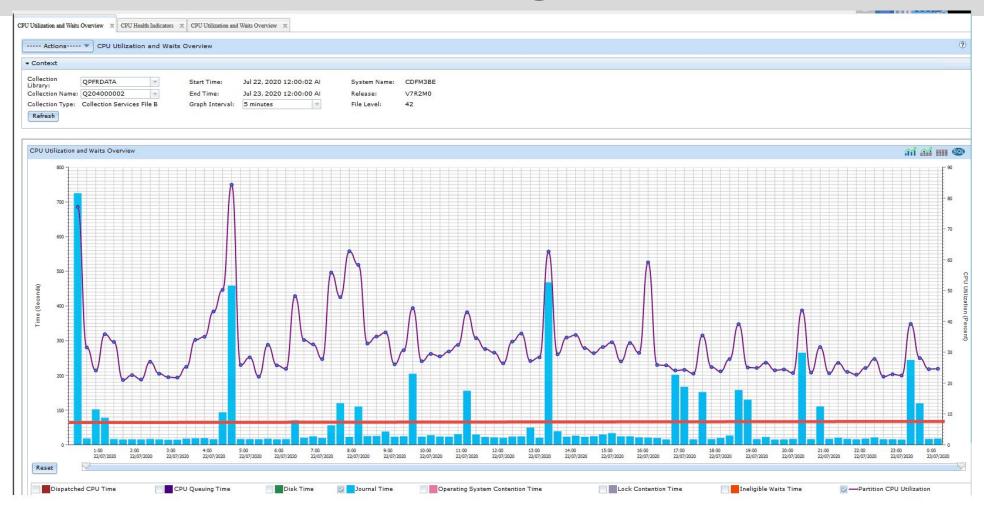


Two examples – modified from "Insert from Examples"

- (a) Type and size of objects in M3 production Lib.
- (b) Top 10 largest tables in M3 including the indexes for each table.



Journal caching - Before



Peak Journal time >700 seconds.

Red line shows the peak on the "After" graph



Journal caching - After



Peak Journal time ~65 seconds.

N.B. Minor risk of data loss if total system failure occurs Journal caching has a very modest cost (zero maintenance increase)



Row and Column Access Support in IBM DB2 for i (RCAC)

Redbook: https://www.redbooks.ibm.com/redpieces/abstracts/redp5110.html

Please do not rush to implement RCAC on M3 without taking advice and perform necessary analysis on you installations.



I visited IBM Rochester in September 2019.

IBM requested input from end users to see what parts of the system were actually used.

I found that we were guilty of not using many really useful features

RCAC struck me as the hidden gem



What is the problem that I am trying to solve?

Each M3 database is used by competing companies M3 controls access internally

Risk is external access (e.g. ODBC/JDBC)

Table level access allows users to see data for all divisions

"Data Tourism" is not just a commercial risk

Exposure of personal details is a GDPR compliance issue

RCAC does not replace internal M3 controls

RCAC enables data access control for other mechanisms



Why allow access?

Each business is independent and has complex reporting needs

Financial reporting – accounts produced by 11:00 on Monday

Planning depends on material availability that day

Customer orders change on the day – no ETL can keep up

Different ways of working - different data

All had a different BI strategy and tool

At this time, we can not get away from external access ... but we can control it



Can I find somebody who has done this already?

I asked Infor if they knew of anybody who had implemented RCAC for an M3 installation. Internal enquiries came back with a blank.

I posted a question on the UK M3UA. No responses.

Infor were happy to proceed, but with an obvious reservation. To progress, ABP would need to involve IBM Lab Services. Worked with Kent Milligan – real value added to the process.



What were the objectives?

- 1) Allow restricted row level data access based on the user
- 2) Mask personal data content from users

M3 considerations

Don't interfere with internal M3 processes

- Normal operation
- Grid processes (e.g. startup)
- Infrequent processes e.g. database updates via LCM.



Other considerations

Accidental updates of masked data will corrupt the database. No limited profile can be permitted to perform update operations

MIMIXOWN will be added as user of "QIBM_DB_SECADM". This affords Mimix the rights to apply the RCAC permissions and masks

Backup processes, data refresh and similar processes must have full access

External (RPGLE) triggers over tables with RCAC will be classified as SECURED with CHGPFTRG (2 of 3 installations)



Preparation work

Identification of user profiles using M3

- Check object authority on an M3 object
- Check user profiles
- Use authority collection or an external tool to determine profiles that should not be restricted by the RCAC process.



0pt	User Profile	Text
<u>-</u> -	GRIDPRDUSR	<pre><13.4> M3 GRID User For DEV <13.4> M3 GRID User For PRD <13.4> M3 GRID User For TST</pre>
	MUADEVUSR MUAPRDUSR MUATSTUSR	<13.4> M3 MUA Database User <13.4> M3 MUA Database User <13.4> M3 MUA Database User



Preparation work

Decide what and how you will structure the permissions to the data. For me, row based access is logically controlled (mostly) at company and division level.

	M3 Database								
	Company	Divisions							
DB Fields	xxCONO	xxDIVI							
ABP UK	700	A.nn	nn=01 to 99						
ABP IE	800	l.nn	nn=01 to 99						
C&D Foods	600	C.nn	nn=01 to 99						



Preparation work

I examined the objects that were being accessed externally Of these, some need to be controlled? Example below

Table	Frequency		Row C	ontrol	-					Column	Masking					
CEAEMP	3202	E	ACONO	EADIVI												
CINACC	290	E	ZCONO	EZDIVI												
FGLEDG	2468	E	GCONO	EGDIVI												
FPLEDG		E	PCONO	EPDIVI												
FSLEDG		E	SCONO	ESDIVI												
MGHEAD	353	N	IGCONO	MGFACI												
MITFAC	1618	N	19CONO	M9FACI												
CIDMAS	199				IDPHNO	IDPHN2	IDTFNO									
CIDADR	0				SAADR1	SAADR2	SAADR3	SAADR4	SAPONO	SATOWN						
OCUSAD	356				OPCUNM	OPCUA1	OPCUA2	OPCUA3	OPCUA4	OPPHNO		OPTFNO	OPYREF			OPPONO
OCUSMA	393				OKCUNM	OKCUA1	OKCUA2	OKCUA3	OKCUA4	OKPHNO	OKPHN2	OKTFNO	OKYREF	OKYRE2	OKOREF	



Implementation

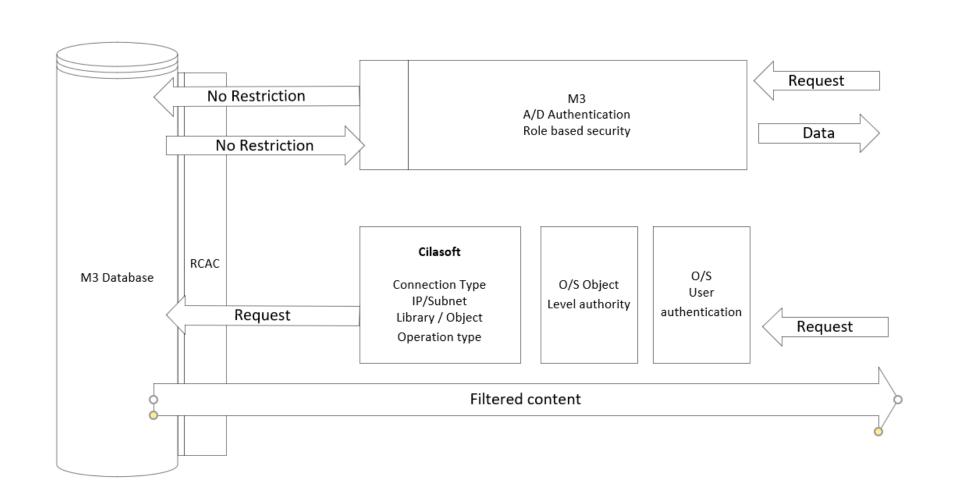
I wanted division C10 to see only data for C10. Similar for C20/C30

After discussion, I created Group Profiles. Currently, and ODBC user is part of the M3DBREADS group. This is replaced with RCACC10 / RCACC30 or have full access in RCACALL (head office).

RCACALL	RCAC ALL
RCACC10	RCAC C10
RCACC20	RCAC C20
RCACC30	RCAC C30



A simplified representation





Implementation

To authorise a user to add RCAC controls:

> CHGFCNUSG FCNID(QIBM_DB_SECADM) USER(userid) USAGE(*ALLOWED)
RCAC permission/mask must be created in same library as the table
Permission names require a convention to ensure uniqueness and easy identification

During testing this included the library, table and purpose - e.g. CREATE OR REPLACE PERMISSION M3FDBPRD.CEAEMP_odbcusers ON...



Implementation

A sample mask definition is shown below:

```
CREATE MASK M3FDBPRD.MASK SAADR1 ON M3FDBPRD.CIDADR FOR COLUMN SAADR1 RETURN
CASE
    WHEN ((VERIFY GROUP FOR USER(SESSION USER,
                    'M3DBREADS', 'M3SRVADM', 'M3SRVADMS', 'M3DBUSR') = 1)
           OR (VERIFY GROUP FOR USER(SESSION USER, 'RCACALL') = 1)) THEN SAADR1
    ELSE '*****
END ENABLE;
CREATE MASK M3FDBPRD.MASK SAADR2 ON M3FDBPRD.CIDADR FOR COLUMN SAADR2 RETURN
CASE
    WHEN ((VERIFY GROUP FOR USER(SESSION USER,
                    'M3DBREADS', 'M3SRVADM', 'M3SRVADMS', 'M3DBUSR') = 1)
           OR (VERIFY GROUP FOR USER(SESSION USER, 'RCACALL') = 1)) THEN SAADR2
    ELSE '*****
END ENABLE;
CREATE MASK M3FDBPRD.MASK SAADR3 ON M3FDBPRD.CIDADR FOR COLUMN SAADR3 RETURN
CASE
    WHEN ((VERIFY GROUP FOR USER(SESSION USER,
                    'M3DBREADS', 'M3SRVADM', 'M3SRVADMS', 'M3DBUSR') = 1)
           OR (VERIFY GROUP FOR USER(SESSION USER, 'RCACALL') = 1)) THEN SAADR3
    ELSE '*****
END ENABLE:
```



Implementation – locking considerations

Create Permission & Mask statements don't require exclusive locks unless Row & Access Controls have not been activated

CREATE PERMISSION ... ENFORCED FOR ALL ACCESS ENABLE; CREATE MASK ... ENABLE;

Exclusive lock needed here

ALTER TABLE ...

ACTIVATE ROW ACCESS CONTROL;

Locking considerations								
	Access Control State							
	Inactive	Active						
Create Permission	*None	*EXCL						
Create Mask	*None	*EXCL						
Alter Table								
ACTIVATE ROW ACCESS CONTROL	*EXCL	*EXCL						
ACTIVATE COLUMN ACCESS CONTROL	*EXCL	*EXCL						



It works!

A user in the RCACALL Group runs the SQL shown and sees a result set for all divisions.

This is a summary but the detail is the same.

If this user is changed to be part of the RCACC10 / RCACC20 / RCACC30 group, the same SQL gives the results shown.

Exactly as expected

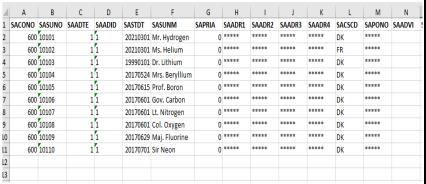
```
==> select egcono,egdivi,count(*) from m3fdbprd/fgledg
    group by egcono, egdivi
Position to line . . . . .
. . . . + . . . . 1 . . . . + . . . . 2 . . . . + . . . . 3
                COUNT ( * )
   Div
     C10
                 1.492.913
     C20
                  9,119,404
Position to line . . . . .
....+....1....+....2....+....3
Cmp Div
                COUNT ( * )
                                  Position to line . . . . .
     C10
****** End of data ******
                                       Div
                                       C20
                                 ****** End of data ******
Position to line . . . . .
....+....1....+....2....+....3
                COUNT ( * )
    Div
     C30
```

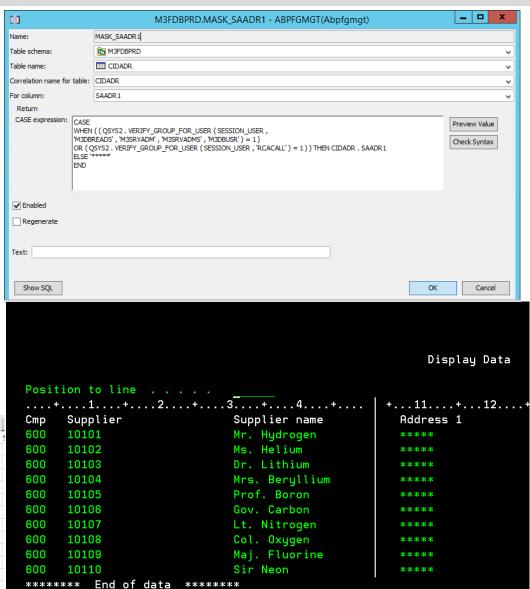


Masks

Masks were added for the supplier address table – here is data with fictional suppliers.

The user is not part of the RCACALL all group (or M3 application) so masked data is returned. Downloads to Excel show the mask(s) as expected







RCAC is a powerful tool.

Implementing it needs careful planning.

Initial testing on FGLEDG showed performance was slow BECAUSE the RCAC permission did not use an existing index. By changing the permission to use EGCONO, EGDIVI – part of the primary key, no performance impact was detected.

Discussion with IBM suggested it may add upto 5% CPU. 5% on a small number of tables is a small overhead



RCAC – helping with GDPR

ABP can now:-

Revoke excessive access using M3DBREADS / M3SRVADMS groups

Provide more limited and specific access to defined data rows protecting internal commercial sensitivities

Mask personal data from all but authorised applications

Obtain buy-in from the business to re-evaluate legitimate access requirements. Part of ongoing process.



Thank you.

Eddie Chaffin: Group Enterprise Architect - Power Systems & ERP

Email: eddie.chaffin@abpbeef.com

Mobile: +44(0)797 588 9359

Linkedin: https://www.linkedin.com/in/eddie-chaffin-bb45a21a/

UK M3UA: https://m3ua.org.uk/who-we-are/meet-the-m3ua-team/

UK i-UG: https://www.i-ug.co.uk/meet-the-user-group





Performance tips

Over the years I have spent a lot of time looking at performance and how to get the most from the system and M3.

The following may help you to find some performance gain (for free)



```
Display System Value

System value . . . . : QPFRADJ

Description . . . . : Performance adjustment

Performance adjustment . . . : 0

0=No adjustment 

1=Adjustment at IPL

2=Adjustment at IPL and automatic adjustment

3=Automatic adjustment
```

Automatic memory adjustment does not work well with a Java. Check it is set correctly. This wasn't always set correctly in the past.

> DSPSYSVAL SYSVAL(QPFRADJ)



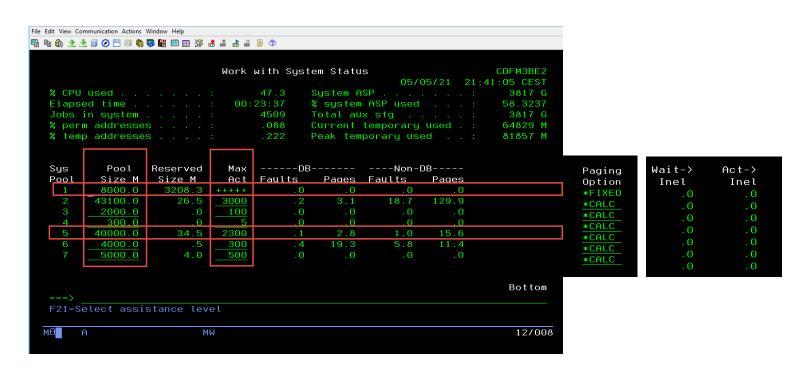
IPL – do not perform unnecessary IPL's on the system.

IBM i creates a number of temporary objects during normal execution of jobs. You can review the index advisor and determine if you would benefit by making some objects permanent.

When you IPL the system, these temporary objects are discarded.

How many people IPL the system at the weekend, then complain that performance is poor on Monday, when they have a lot of processing to create accounts etc.? Guess why.

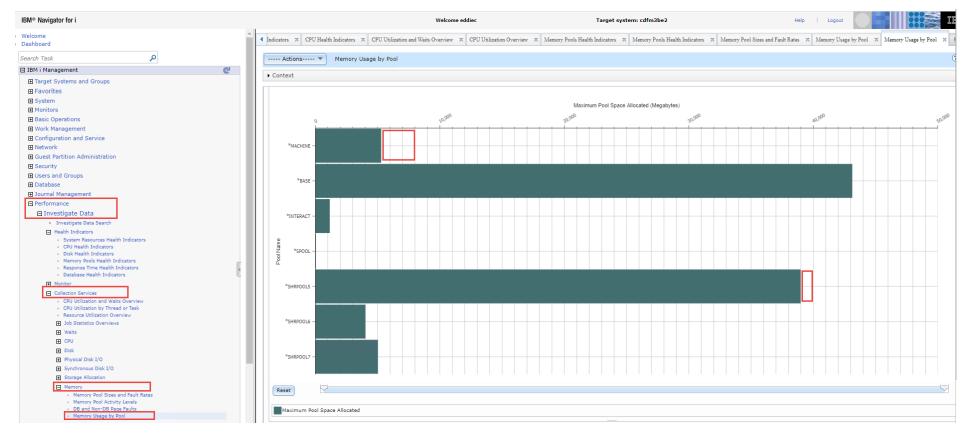




Memory pools:-

Paging option – set to *CALC for the share pools. The system knows Isolate the M3 workload from other applications (Mimix / reporting)
Set the pool size for M3 (Pool 5 on this system) to a sensible level. Review it.
Don't adjust the Pool Size without good reason. Query execution plans become invalid and need to be re-evaluated. This slows things down.





Use the Navigator to check the maximum memory allocation.

- Understand "Normal" for your system.
- The Red blocks indicate what memory is available but hasn't been used (Today)



Review the SQL being executed on the system.

Jobs that take a long time could have a small and easily fixed defect

Consider:

Select * from M3FDBPRD.FGLEDG WHERE

EGDIVI='A99' AND

EGYEA4=2021 AND

EGACDT>='20210115' <<< Incorrect data type – ACDT is numeric.

Select * from M3FDBPRD.FGLEDG WHERE

EGCONO=123 AND <<< Adding the company number with division and year allows

EGDIVI='A99' AND <<< the use of existing indexes speeding up performance

EGYEA4=2021 AND

EGACDT>=20210115